

Residents turn to Nunes' staff for help

From the moment the telephone in the new congressional office was plugged in, residents from throughout Fresno and Tulare counties were turning to Congressman Devin Nunes for help.

The congressman has three staff members dedicated to helping residents interact with government agencies on a variety of topics. Mr. Nunes has made helping constituents his top priority and it's beginning to show.

Even in the short time the office has been operating, dozens of cases have been resolved. Residents have sent in letters and made calls expressing their appreciation.

Constituent Representative John Gong handles cases involving Department of Justice, including the Immigration and Naturalization Service, and the U.S. Postal Service.

"As caseworkers, we are able to interact with our constituents on a daily basis and able to see the end product of our work. Generally, when people turn to Congressman Nunes for assistance they have exhausted every means possible to resolve their problem with the federal government on their own. The satisfaction comes when the Congressman is able to cut through the red tape, get answers and resolve their problem," Gong said.

He advises constituents to fill out their INS applications carefully. INS cases take a considerable



Constituent representatives John Gong, above, Marjorie Risi, left, and Nicky Henderson, right.

More than 230 cases have come into the office since January. Dozens have been resolved by Mr. Nunes' staff.



Henderson said.

For more information on how the staff can assist residents, visit Mr. Nunes Web site at www.nunes.house.gov. There you will find detailed information and answers to frequently asked questions.

"My staff takes great pride in helping residents in whatever way we are able," Mr. Nunes said. "Personally, it's an honor to be able to advocate for the folks of my district in Washington, D.C."



"One of the recent cases I enjoyed solving involved a pilot who wanted to fly Search and Rescue missions. He has over 1000 hours logged but because his blood pressure was high, his license was denied. It turned out that he was ill the night before the exam and got little sleep.

A phone call to the FAA in Oklahoma City and co-operation from the pilot was all it took to solve his problem. He got his medical certification." -Marjorie Risi, constituent representative

Ms. Risi mostly handles cases involving the Department of Veterans Affairs and the Internal Revenue Service.